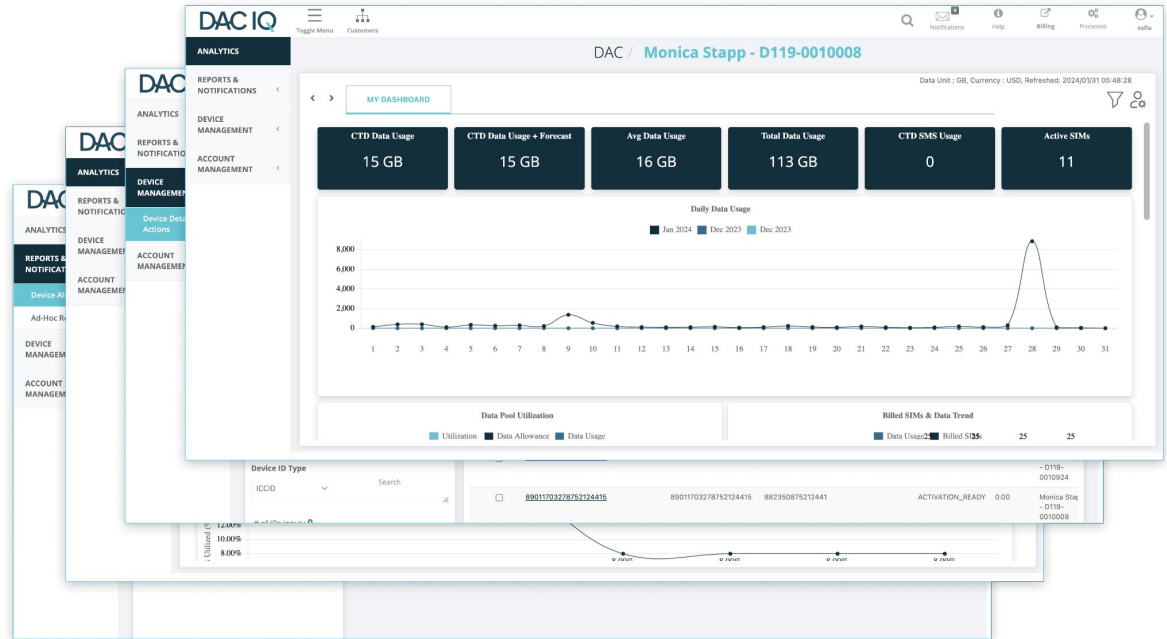


Quick Start Guide for Your NEW Data Management Portal

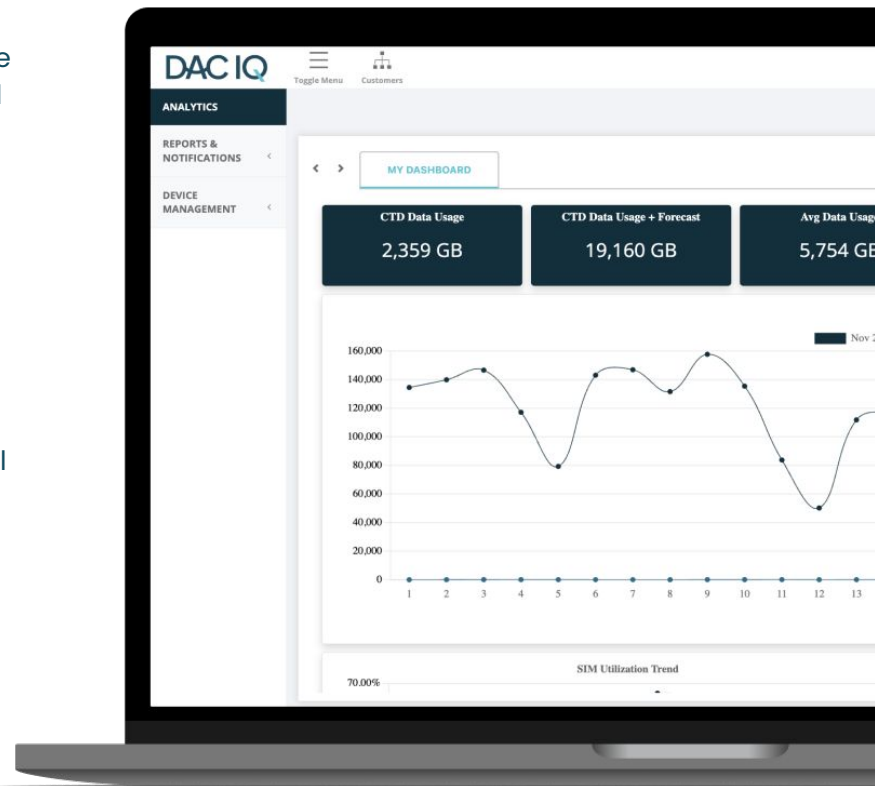
Visit DAC IQ



What is DAC IQ?

DAC IQ is our latest development, designed to **provide you** with one place to quickly and easily manage all your SIMs and usage. For example, you'll be able to:

- Watch your data consumption and trending
- Visually monitor active/inactive SIM utilization
- Capture real-time SIM usage
- Access and create robust reports
- Assign administrative users with defined roles
- Receive notifications such as;
 - Un-regulated device usage (you know your average...stay ahead and get alerts when a device is consuming unusual amounts of data)
 - Sudden foreign roaming (Many of our SIM cards can roam outside the US.)
 - Fraud detection (SIM card moved to another device)

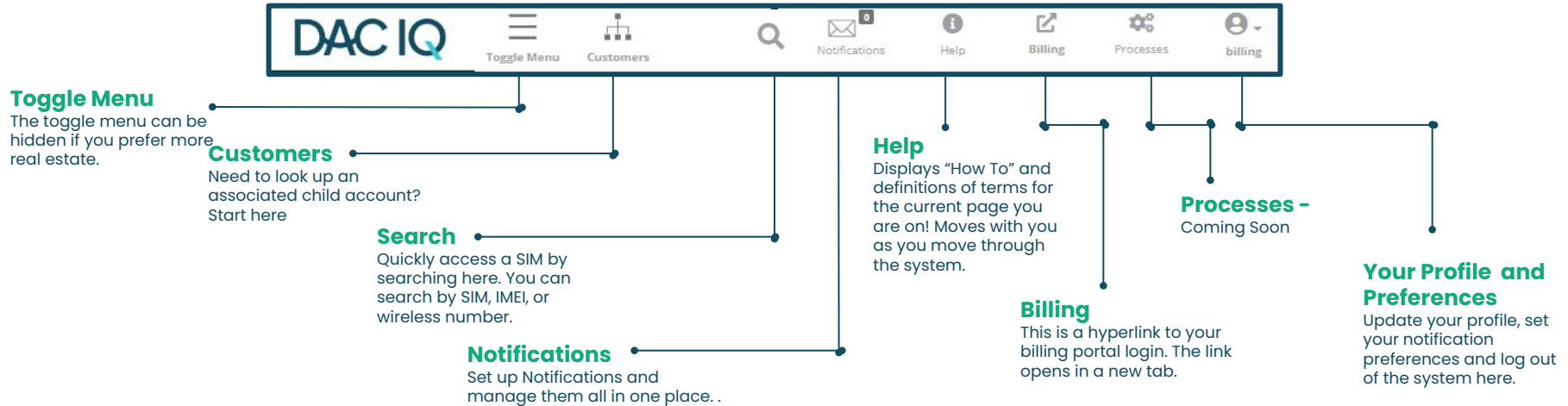


Let's Get Started!

Understanding Your Menu Guide

Now that you have access to your DAC IQ portal let us help you get familiar with the options in the top menu.

Want a personal walk through or have a question? No problem! Give us a call at **866-966-8881** or send an email to support@dataactivationcenter.com.

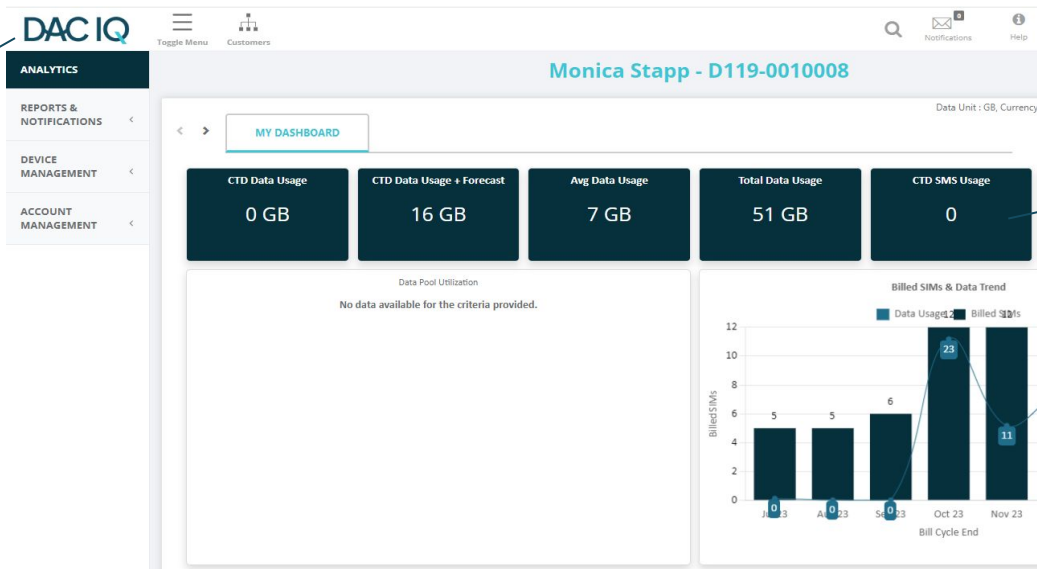


Getting to Know Your Dashboard

Your dashboard is designed to give you a high level view of all of your SIMs and Usage. Cards and Widgets are provided to inform and give you options to drill down deeper. **Cards** are static and move with you as you navigate the system. They provide a summary of your entire account.

DAC IQ Logo

To get back to your Dashboard at anytime, click the DAC IQ logo.

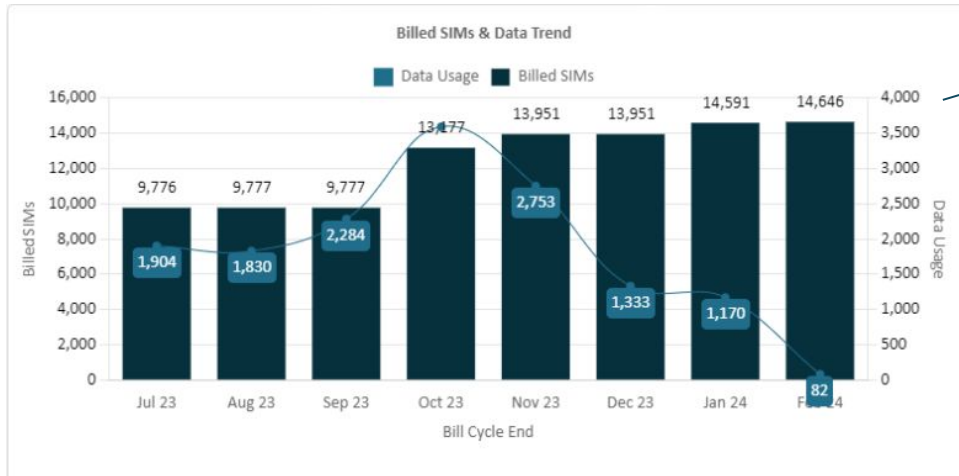


Cards

- CTD Data Usage - Current to Date Usage of the full account for the current month.
- CTD Data and Forecast - Forecasted usage for the bill cycle
- Average Data Usage - Average usage for this month
- Total Data Usage - Usage since deployment
- CTD SMS - Cycle to date SMS messages sent
- Average SMS Usage - SMS messages since deployment

Usage at a Glance: Let's Dive Into Widgets

Billed SIMs and Data Trend - A combined monthly usage total. Usage broken down by carrier. If multiple carriers are active, each carrier will have a different color.

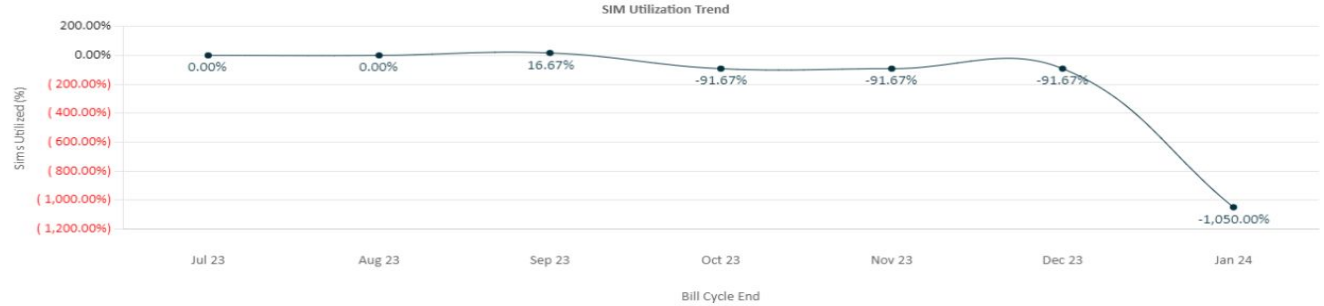


Widgets

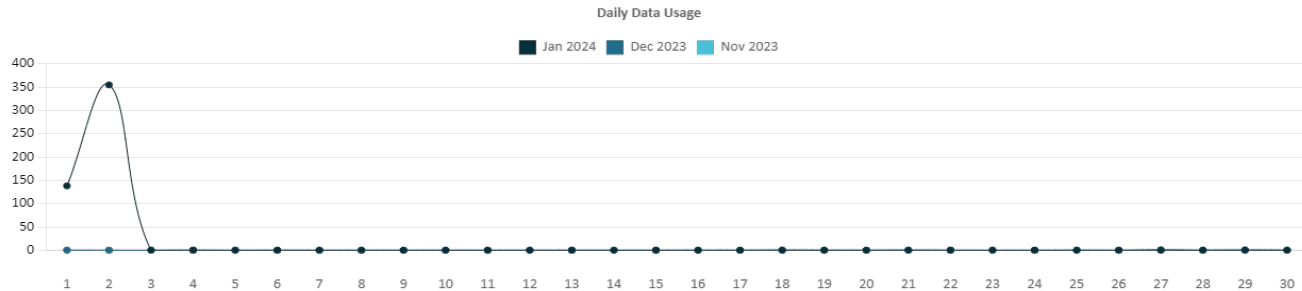
- Device Count by Status - Active, Suspended, Deactivated
- Billed SIMs and Data Trends - A monthly trend line comparison of billed SIMs and Data Usage.
- SIM Utilization Trend - How many SIMs are connecting each month
- Active SIMs by Carrier - vNet and aNet breakdown is coming soon!
- Daily Data Usage - A graph of daily usage to analyze anomalies at a glance.

Usage at a Glance: Let's Dive Into Widgets

- **SIM Utilization Trends -** Monthly account of SIMs that utilized data.



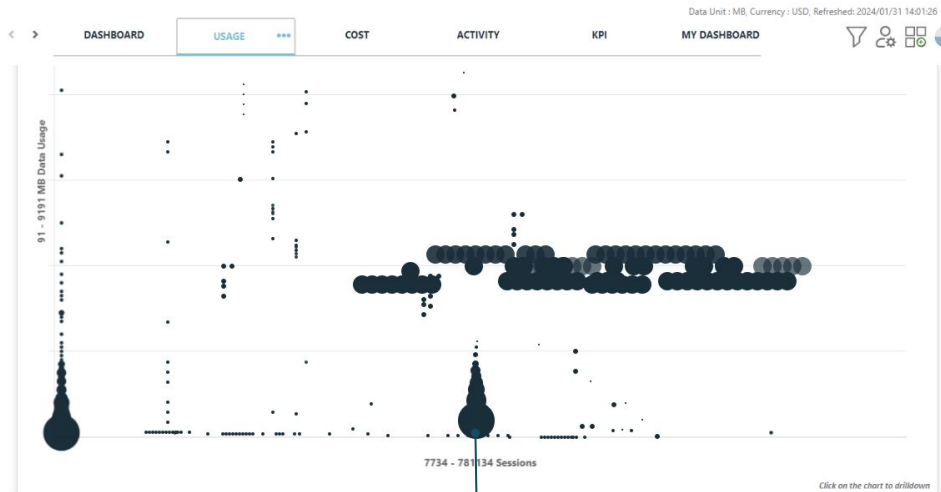
- **Daily Data Usage -** Displays daily usage at the account level across all carriers.



Usage

Active Sessions vs. Usage – Drill Down

- Each Dot on the chart represents a SIM using data.
- Click on the dot and the associated SIM will be displayed.
- You will be able to see SIM, wireless number, status of SIM, and cycle to date usage, and total number of sessions.
- The SIM number is underlined and hyperlinked to all data for that SIM.



SIM Details

- Click on the dot and the associated SIM will be displayed.

←	ICCID	MSISDN	Status	Usage (MB)	Sessions
	8914800008150005530	6623026521	ACTIVATED	17.97	4

Usage Continued

Click on the hyperlinked SIM to take a deep dive into how they are behaving. You can analyze the usage in this section.

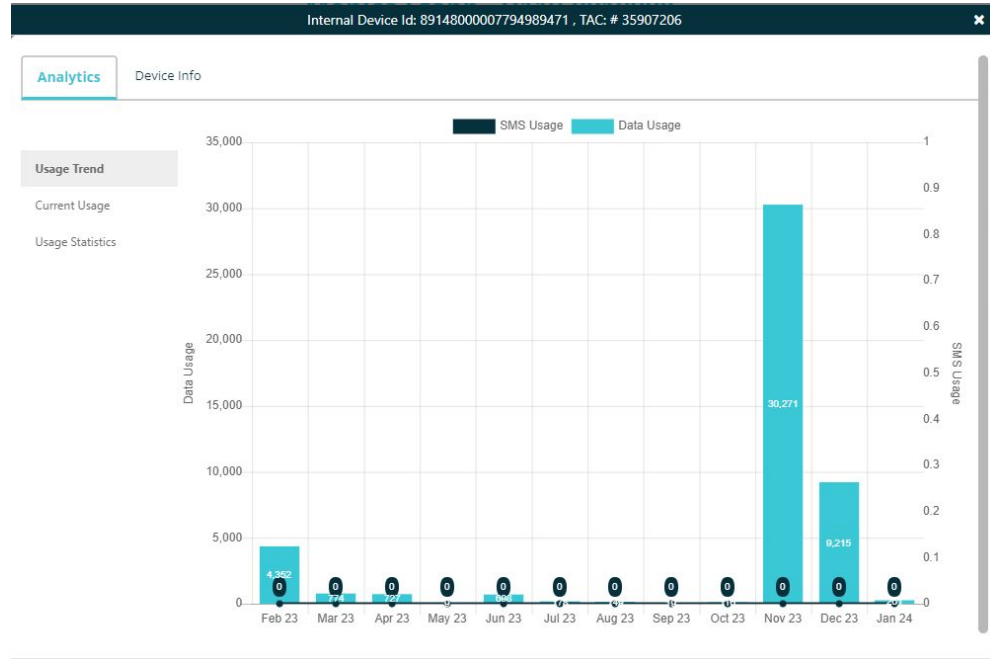
Analytics will give you specifics for that SIM and the usage. Device Info will provide specific user information attached to that SIM.

Analytics:

- Usage Trend Graph of usage per month for that SIM.
- Current Usage - Usage specifically for the SIM that you selected.
- Usage Statistics - Additional usage information from the carrier which includes prior month's usages.

Device Info:

- Device Identifiers - SIM, IMEI, wireless number
- Service Line Details - located under User Defined Tags



Device Info – User Defined Tags Explained

Construction ahead! In the coming weeks the fields below will be renamed to match your billing invoice details: In the meantime use this as a guide.

User Defined Tags = Service Line Details

- Platform – User Defined Column 1 = User Name
- Platform – User Defined Column 2 = Static IP
- Platform – User Defined Column 3 = APN
- Platform – User Defined Column 4 = Serial #
- Platform – User Defined Column 5 = PO Number

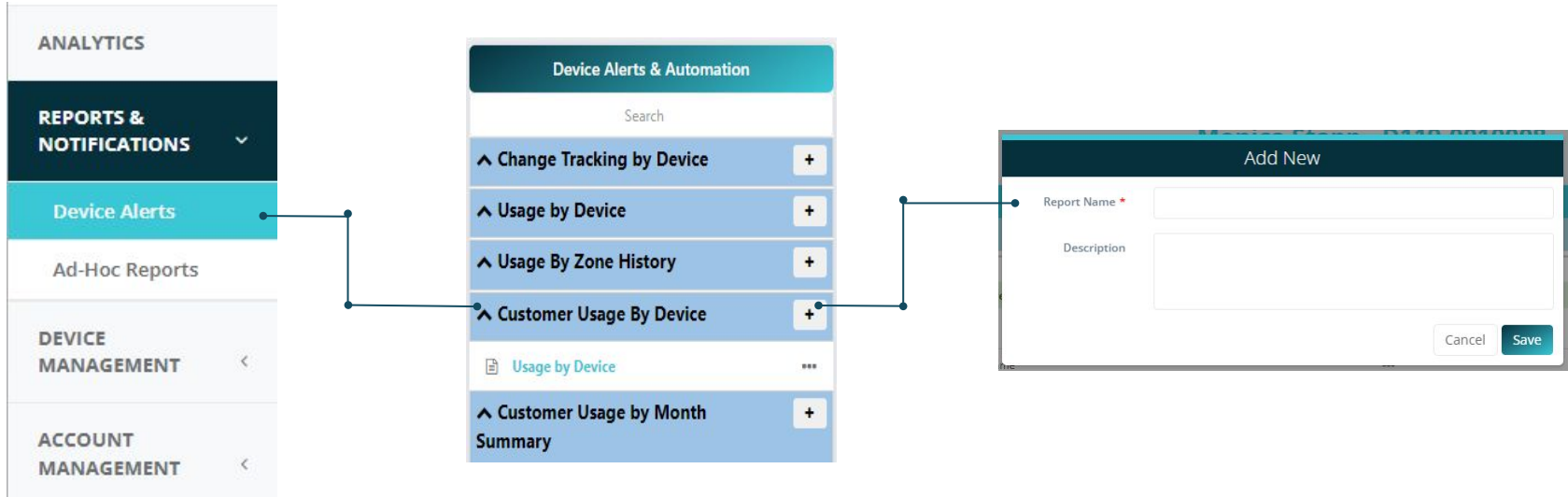
Internal Device Id: 8914800007794989471 , TAC: # 35907206 ✕

	Property	Value
Identifiers	Platform - User Defined Column 1	Truck 2
Geography	Platform - User Defined Column 2	Missing
Segment/Division	Platform - User Defined Column 3	vzwinternet
Customer	Platform - User Defined Column 4	Missing
Device Status	Platform - User Defined Column 5	Missing
User Defined Tags	Watch List	All Device Groups

Reports & Notifications

Adding a Customized Report

The first step to creating a custom report is to locate the *Reports & Notifications* tab in your toggle menu. Click on *Device Alerts* and then click on the + icon next to *Customer Usage By device*. In the pop up, give the report a name and an optional description then click *Save*.



Reports & Notifications

Adding Filters and Columns

To add a new filter, select the **+ Add Filter**, and then choose the column you want to filter. You can then set your filter using *Denomination*, *Operator*, and *Value*. Make sure to save your report by clicking on the “save” icon which for some reason still looks like a floppy disk. Remember those?

Device Test Edited by mlstapp5151@gmail.com on 02/01/2024 15:01:22 PM

High usage

Column	Denomination	Operator	Value	Range From	Range To
Customer Name ***		Is One Of	None selected		
Cycle-to-date Data Usage ***	MB	Between these values		0	10000
Activation Date ***		Between these values			


+Add Filter

Preview Analyze History Last Updated: Feb 06, 2024 17:04:50 PM
Report Count: 25

Customer Name	Ext Device Id	ICCID	IMEI	MSISDN	Status	Activation Date	Cycle-to-date Data Usage	
Monica Stapp - D119-0010008		89011703278603952063	3581480640263308	882350860395206	ACTIVATED	2021-04-28	0.00	
Cycle-to-date Session Count		0	Platform - User Defined Column 2		Missing	Platform - User Defined Column 4		2937-47E6-6F8B
Platform - User Defined Column 1		Chris Berry	Platform - User Defined Column 3		tlacomm.attz	Platform - User Defined Column 5		Missing
Monica Stapp - D119-0010008		89011703278736867972	Missing	882350873686797	DEACTIVATED	2023-01-23	0.00	
Monica Stapp - D119-0010008		89011703278737122237	Missing	882350873712223	DEACTIVATED	2023-01-19	0.00	
Monica Stapp - D119-0010008		89011703278737122245	Missing	882350873712224	DEACTIVATED	2023-01-19	0.00	
Monica Stapp - D119-0010008		89011703278737122252	Missing	882350873712225	DEACTIVATED	2023-01-19	0.00	

Reports & Notifications

Select Your Columns

To choose which columns you would like displayed on your report, click on this icon thingy  which will show the pop up below. Select the items and filter options for your report.

Device Test Edited by mlstapp0151@gmail.com on 02/01/2024 15:01:22 PM

High usage

Column	Denomination	Operator	Value	Range From	Range To
Customer Name	***	Is One Of	None selected		
Cycle-to-date Data Usage	***	MB	Between these values	0	10000
Activation Date	***	Between these values			

+Add Filter


Column Selection: Device Test

Analytics Device Info

	Column	Description	Use For Filtering	Use In Report
Current Usage	Cycle-to-date Avg Daily Data Usage	Average Daily Data Usage during the current Billing Cycle (MB)	<input type="checkbox"/>	<input type="checkbox"/>
Usage Statistics	Cycle-to-date Avg Daily SMS Usage	Average Daily SMS Usage during the current Billing Cycle	<input type="checkbox"/>	<input type="checkbox"/>
Miscellaneous	Cycle-to-date Data Usage	Cycle-to-date Data Usage (MB)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
	Cycle-to-date Session Count	Cycle-to-date Session Count	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Cycle-to-date SMS Usage	Cycle-to-date SMS Usage	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Cycle-to-date Usage - Voice	Cycle-to-date Usage - Voice	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Projected Data Usage - Current Billing Cycle	Projected data usage for current Billing Cycle (MB)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
	Projected SMS Usage - Current Billing Cycle	Projected SMS usage for current Billing Cycle	<input checked="" type="checkbox"/>	<input type="checkbox"/>
	Projected Voice Usage - Current Billing Cycle	Projected Voice usage for current Billing Cycle	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Reports & Notifications

Schedule Reports and Setup Notifications

If you would like your report to automatically run at a certain time recurrently, click on the settings “gear” icon  and click on the *Schedule* tab on the pop up. Tell the system when to run the report. An email notification will be sent when the report has generated per your set up. In order to view reports you will need to login to your portal.

Automation-Usage by Device

General Permissions Schedule




Name Usage by Device

Description

Active

High Priority

Expiry Date 2050-12-31

Platform - User Defined Column 2 Missing Platform - User Defined Column 4

Automation-Usage by Device

General Permissions Schedule

Export As Excel

Not Scheduled

Daily Time 1 Time 2

Weekly Time

Sunday

Monday

Tuesday




Wednesday

Thursday

Friday

Saturday

Monthly Day Time

Reports & Notifications

Device Details and Actions *(Note that actions are coming soon!)*

This section allows you to drill down in to the SIMs current DAC rate plan, usage, and status of SIM. View SIM and usage specific to the activated DAC plans. View SIMs with op usage at a glance. Current status of each SIM (Activated, Suspended, or Deactivated). Filter and view your SIMs according to the filters you choose – Rate plan, Status of SIM, or Carrier Account.


The screenshot displays a web interface for SIM management. On the left, there are filter sections: 'Carrier Account' (DAC-aNET), 'Quick Search', 'Device ID Type' (ICCID), 'Additional Filters' (Customers, Status, Customer Rate Plan), and 'List Search' (ICCID). On the right, a table titled 'Top 10 Devices' shows a list of SIMs with columns for Internal Device Id, External Device Id, ICCID, MSISDN/MDN, IMEI, Status, CTD Usage (MB), Customer Name, and Activation Date. A red arrow points from the 'Carrier' label to the 'Carrier Account' dropdown. Another red arrow points from the 'Status of SIM' label to the 'Status' dropdown in the 'Additional Filters' section. A third red arrow points from the 'Rate Plan' label to the 'Customer Rate Plan' dropdown. A fourth red arrow points from the bottom of the text block to the hyperlinked SIM ID '89011703278752217565' in the table.

Internal Device Id	External Device Id	ICCID	MSISDN/MDN	IMEI	Status	CTD Usage (MB)	Customer Name	Activation Date
89011703278603952063		89011703278603952063	882350860395206	3581480640263308	ACTIVATED	0.00	Monica Stapp - D119-0010008	2021-04-28
89011703278736867972		89011703278736867972	882350873686797		DEACTIVATED	0.00	Monica Stapp - D119-0010008	2023-01-23
89011703278737122337		89011703278737122337	882350873712233		DEACTIVATED	0.00	Monica Stapp - D119-0010008	2023-01-19
89011703278737122245		89011703278737122245	882350873712224		DEACTIVATED	0.00	Monica Stapp - D119-0010008	2023-01-19
89011703278737122252		89011703278737122252	882350873712225		DEACTIVATED	0.00	Monica Stapp - D119-0010008	2023-01-19
89011703278751251847		89011703278751251847	882350875125184		ACTIVATED	0.00	Monica Stapp - D119-0010924	2023-02-22
89011703278752124415		89011703278752124415	882350875212441		ACTIVATION_READY	0.00	Monica Stapp - D119-0010008	1899-12-31
89011703278752217565		89011703278752217565	882350875221756	3539680931133921	ACTIVATED	0.00	Monica Stapp - D119-0010008	2022-06-26

Each hyperlinked SIM will allow you to deep dive into the SIMs actions just like you can from the dashboard!

**Need assistance?
We are here to help.**



 (866) 966-8881



dataactivationcenter.com